

Putting the AI in appraisal- Implementing AI Tools In Your Legal and Assessment Practice

Description:

Learn how the Assessor's Office implemented a "GPT Chatbot" (Assessor's Community Educator; A.C.E.) to answer public questions and assist appraisal staff with legal research and cross reference statutes and case law. A.C.E. is also assists appraisal staff with responses to property owner protests or appeals of initial assessments of their properties to the administrative agency. Additionally, the Office leveraged an AI-empowered property appraisal solution, which unifies all structured and unstructured data across internal and external sources and supports all legally compliant valuation methodologies including income capitalization, sales comparisons, and cost-based valuation across all commercial properties.

A.C.E. is a natural language processing and machine learning tool with a large language model database. The database has been confined to the New Mexico Property Tax Code, regulations, case law, relevant attorney general opinions, IAAO standards, and internal policies and procedures.

A.C.E. can: answer calls, emails and online chats; research and find relevant case law, statutes, and regulations quickly and efficiently; ensure regulatory compliance verify eligibility requirements for all tax savings programs; and provide website navigation and applications forms to complete the inquired task (documents, applications and forms are imported directly).

Discussion includes, procurement, cyber security concerns, legal disclosures, and much more.

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Assessor

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Damian Lara brings a wealth of experience and perspective to his new role as Bernalillo County Assessor. His experience as a young person working the fields in eastern New Mexico and exposure to stark differences in the quality of life among neighboring communities inspired him to pursue higher education and a career in government. Mr. Lara earned a bachelor's degree in political science and philosophy from Brown University and a law degree from the University of New Mexico. His public service career began as congressional staffer with the U.S. House of Representatives and includes service as deputy assessor for Bernalillo County and leadership roles with the Assessor's Affiliate of New Mexico Counties; and deputy director for economic development, City of Albuquerque. Legal experience includes representation of immigrant victims of domestic violence, staff attorney for the NM Legislature, and private practice.

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Deeply curious, impactful data-driven storytelling, exceptional executive stakeholder management, a trusted advisor to C-Suite leadership. 20+ years of strategic execution, operations, management consulting, product strategy, global enterprise-wide program/project management with Bain, eBay, Samsung, Gates Foundation, CA government, South African Parliament, and SV start-ups, across Asia, Africa, and the US.